



Auro

UNLOCK PRODUCTIVITY WITH OFFICE 365 AND AZURE

Office 365 means Cloud productivity for your business, delivering seamless Office experiences across multiple devices and operating systems - all integrated with Microsoft Dynamics through Active Directory single sign-on capability. Office 365 has the applications you know, is always up to date and is accessible for anyone, anywhere, on any device.

Being a Microsoft Partner, Aura can also help you with the license administration and management.

Aura can also help implement identity and authentication solutions using Azure Active Directory with Office 365

INCLUDING:

- Single Sign on
- Federation to your on-premise Active Directory systems with ADFS
- Pass-through Authentication
- Azure AD Connect

KEY FEATURES:

BUSINESS-CLASS EMAIL AND CALENDARING PUT YOU IN SYNC: Avoid communication glitches. Business-class email and shared calendars that you can get to from virtually anywhere means people stay in sync, and on schedule.

ONLINE CONFERENCING PUTS EVERYONE ON THE SAME PAGE: With online conferencing, distance really isn't an issue. Need to get everyone together? Host an online meeting complete with real-time note taking and screen sharing.

EXTEND YOUR REACH WITH SIMPLE, MORE SECURE FILE SHARING: Office 365 makes it easy to more securely share files with co-workers, customers, and partners. Work together on documents that are always current and accessible from virtually anywhere.

ONE FAMILIAR EXPERIENCE, EVEN ON THE GO: Mobile apps let you view and edit your Word, Excel, and PowerPoint files and more on your mobile device. And when you get back to your desk, there they are—content and formatting intact.

CREATE DOCS FROM ANY BROWSER: With Office Online, use touch-friendly applications to create, edit, and share your Office files from any browser. You can even share and work on docs at the same time as others and avoid versioning hassles later.

SECURITY, COMPLIANCE, AND PRIVACY YOU CAN TRUST: Security, compliance, and privacy in the cloud? Yes. And we're continually making improvements in Office 365 to earn, and maintain, your trust.

Coupled with our [Cloud-connect services](#) for On-net connectivity into Azure, we can deliver an end to end solution for your business!

Applications and their associated data are now truly divorced from the hardware they are running on. This presents a world of choice to organisations on how best to provide the business critical services that they need to succeed and thrive. Consuming an application as a service, or hosting it on premise, in private, or public clouds or indeed a hybrid of the above are all viable options and all suit different types of workload, as well as cost and compliance requirements. Until very recently, the question was often "which cloud solution would you adopt?" But as the Cloud market matures, it has become clear that each are better suited to different use cases, so the right cloud solution for your customers will often now be a blend or combination.



“

A driven and diligent business that seems to have a knack of bridging the gap between board and IT.

”

Julian McGovern,
IT Director, G4S UK&I

Aura

UNIFIED COMMUNICATIONS

Our completely hosted communications service provides businesses with an extensive range of fixed and mobile telephony capabilities via an easy-to-use web portal. We take the burden away from your IT team.

Local administrators manage and configure the system according to your organisation's needs. Employees can then manage their calls easily and effectively, thereby maximising individual productivity.

Aura offers a complete cloud communications system for your business, which easily gives control of your fixed and mobile telephony.

BENEFITS OF HOSTED TELEPHONY

FEATURES YOU CAN EASILY CONTROL -

Our service comes with an extensive range of call handling and management features, all operated through an easy-to-use web interface.

EMPOWER YOUR STAFF WITH 'ONE NUMBER ANYWHERE' -

Callers need only dial one number to reach your desk phone and mobile phone simultaneously; ongoing calls can be moved seamlessly from one device to another without hanging up and a single voicemail box can be accessed from any device.

AN ON-DEMAND SERVICE WITH NO HIDDEN COSTS -

The system is hosted on your behalf so you only pay for what you need on a simple per seat basis. As you're not buying a PBX, there's no major hardware investment and no financing costs to consider.

LOWER CALL COSTS -

With Hosted Telephony, you get all the benefits of IP telephony including free site-to-site calls and cheaper call rates.

ENABLES FLEXIBLE WORKING -

Hosted telephony helps businesses become more efficient by enabling flexible work environments through hot-desking, home working and extending the service to mobile devices.

NUMBER CHOICE -

You have total flexibility with the numbers you want to use. Keep your existing numbers or get new ones. Extend your business reach and use any local area number no matter where you are located.

A BUSINESS CONTINUITY SOLUTION -

Unexpected events such as snow, floods, strikes or utility roadworks won't disrupt your business. Horizon sits in the cloud meaning it provides business continuity features that allow your organisation to carry on making and taking calls, whatever the circumstances.



“

Aura Group have delivered multiple new telephony systems for Gaia. It was a delight to work with an organisation that owned the solution and was willing to work using our protocols.

”

Aura

Clare Seaborn,
Account Director,
Gaia Technologies

CONNECTIVITY

In a Cloud Connected world, Connectivity is more important than ever in allowing dispersed solutions to appear as one. Aura Group can advise your Organisation on the correct way to approach your overall connectivity design, as well as working with the UK's best carriers to provide a reliable, cost effective, and manageable network.

FTTC - Fibre to the Cabinet Ethernet offers a quick to deploy, reliable solution, with Business Grade SLA's.

Ethernet First Mile - EFM is ideal for customers looking for a cost effective alternative to Leased Lines. Delivered over Ethernet in the First Mile (EFM) technology, it's uncontended and offers a lead time of just 30 working days.

Because EFM is delivered over copper rather than fibre, it's cost-effective and ideal for customers who need a quick installation or have problems with fibre access to their premises.

Leased Line - Offering a dedicated service and delivering uncontended fibre access at high speeds - it has high scalability. Fibre also allows bandwidth to be increased quickly and easily in 10Mb increments in line with your business needs. The service is fully backed by award winning SLA's.

MPLS - MPLS is Ideal for companies with 5 or more sites and who have high bandwidth requirements between their offices. Using our nationally accredited MPLS environment, we can provide any to any connectivity between sites. All MPLS services are fully bespoke: designed to meet the needs of the individual businesses. With a full range of diverse and resilient routing solutions available, as well as the integration to leading Cloud, UC and SIP providers they provide a complete solution.

BENEFITS OF OUR CONNECTIVITY SOLUTIONS:

REAL-TIME CONTROL OF OUR NETWORK - IN YOUR HANDS

Our network is one of the first in the UK to completely embrace automation and delivers a fully Software Defined Network. By placing automation at the heart of our business we are removing much of the complexity and overheads of running our network. The introduction of templates and standardisation means that we can give the customer real time control over their MPLS cloud, enabling many of the configuration changes customers frequently request, to be completed directly via an easy to use web portal.

NOT JUST A NETWORK, BUT A WHOLE READYMADE ECOSYSTEM

UK organisations are increasingly looking for complete solutions, not just components parts. That is why we have put our network at the heart of the wider IT and telecoms ecosystem. We can offer our own Backup, Cloud (private IaaS) solutions, as well as privately peering with the leading players in our market, to provide our Partners with complete and secure, on net, SIP, UC and Cloud propositions.

CLOUD EXCHANGE

CLOUD FROM VIRTUAL1
OFFICE 365
AMAZON WEB SERVICES
MICROSOFT AZURE
GOOGLE CLOUD

UC EXCHANGE

SHORETEL
MITEL
AVAYA
UNITY

SIP EXCHANGE

TALK-TALK BUSINESS
GAMMA
VOICEFLEX
BT WHOLESALE (IPVS & WHC)
TELEWARE
COLT

NETWORK MONITORING AT YOUR FINGERTIPS

Through our web portal we deliver the effective network monitoring that is essential to managing your network. It provides detailed information in real-time, so you can see what is happening, 24/7.

With full transparency of your network, we put the knowledge directly into your hands. With visibility of how applications and users are behaving, you can predict trends, plan effective change management and be alerted to unusual user activity or any network devices that may have been compromised.

RESILIENCE IS NO LONGER A LUXURY, IT'S AN ABSOLUTE NECESSITY

Our network provides geographic separation of Internet connections, terminating several peering and Internet transit connections, in and outside of London. The Internet service offers additional resiliency through the provision of Internet breakouts via multiple different Internet transit providers and multiple separate peering connections/peering Exchanges.



“

*Aura are able to distil,
translate and deliver client
requirements in complex and
fast moving public sector
environments.*

”

Wendy Marshal,
CEO - David Ross Education
Trust, Grantham

Aura

DISASTER RECOVERY AS A SERVICE (DRAAS)

Aura can assist your Organisation in planning a successful Disaster Recovery solution, encompassing your IT Estate, Staff and Business Processes. The replication of servers and key data is a fantastic start, but it is not enough to ensure your business could remain functional in the event of an unplanned event which took down your computer system.

Businesses of all sizes can take steps to improve their Disaster Recovery plan. By taking a holistic approach and using our years of experience, Aura can advise your Organisation on how it could recover should a “doomsday” scenario happen. Replication, Network Routing, Security, Encryption and Business Process all form key parts of a viable DR plan, and Arcus Cloud can help you through the entire process.

KEY BENEFITS

- Replication from virtual or physical environments to a high-availability cloud infrastructure
- Pay as you go storage - eliminate capital expenditure
- Remove the need for complex secondary cold standby DR locations
- UK based Tier 3 Data Centres
- GDPR Certified and ISO 27001 Compliant
- UK-based customer support



“

They came highly recommended and they have lived up to that recommendation.

”

Nick Caiger,
*Group Finance Director -
Creative Education Trust,
London*

Aura

CLOUD BACKUP

The importance of a functional and robust Backup strategy has never been more prevalent than today. Organisations across all sectors are being targeted by foreign and domestic criminal's intent on removing or restricting access to your data. The affects of this can be crippling, nearly 40% of small businesses close after a disaster!

Aura Backup is a highly customisable, cost-effective service that backs up mission critical data from any source and can recover it to any destination and system. Powered by the Acronis AnyData Engine, in our highly secure Tier 3 UK data centres, 1Backup provides your business with a best in class solution.

KEY BENEFITS:

- Data is protected with SSL encryption of management channels and in-transit and at-rest AES-256 encryption of data.
- It protects every piece of your IT infrastructure, both physical and virtual, Windows and Linux servers, and Windows, Mac, and Linux desktop and laptop PCs.
- Built on multi-tenant architecture to help drive down costs whilst providing maximum performance.
- Through a single, web based dashboard you can independently deploy, manage, backup your data and view the backup status and history.

KEY FEATURES:

- Active restore to allow users to start working whilst the system restores
- Recovery of any platform from the cloud to bare metal
- SSL and AES 256 bit encryption VM Flashback for incremental restore
- Backup & recovery of selected files, folders or complete system
- Backup of Microsoft SQL, Exchange, Active Directory, and Windows System State
- Off-site backup in the Virtual1 UK based datacentres
- Disk-to-disk-to-cloud backup staging support
- Self-service backup monitor to control backups with centralised view of activity alerts



“

Our new systems better meet the needs of our staff and has proven to be far more cost effective!

”

Margaret Grant,
*Deputy Head -
Broughton Hall, Liverpool*

Aura

Aura

Suite 114, Imperial Court
Exchange Street East
Liverpool L2 3AB

74 Rivington Street
Shoreditch
London EC2 A3AY

0845 217 9684
info@auragroup.net

